

**Cancellation Statement: Collaborative Couple Therapy Workshop presented by Dan Wile
28-29 June 2017**

DISCLAIMER: Relationships Australia Victoria (RAV) accepts no responsibility that in the unlikely event, ***circumstances beyond our control*** result in the cancellation of part, or all of a workshop. We reserve the right to make changes to the training without notice. In the event that a workshop is cancelled due to circumstances outside RAV's control, we will offer all delegates a full refund.

For all cancellations:

1. RAV's Training team must be notified in writing.
2. A substitute delegate may attend in your place based on fee paid (student or full price). No refund will be offered in this case. Any changes to the delegate who is attending must be advised by [email](#) as soon as possible.
3. The registered delegate may transfer to another training workshop up to the value of the original workshop.
4. Where the cancellation is made **more than 31 days' prior to** the workshop, a refund will be issued minus a \$50 administration fee.
5. Where the cancellation is made **between 14 and 31 days before** the workshop, a partial refund will be issued for 50% of the workshop fee paid.
6. Where the cancellation is made **less than 14 days** before the workshop, no refund will be issued. (Please note that there are NO EXCEPTIONS in any circumstances within this timeframe.)
7. For all cancellations, in lieu of any applicable refund, a substitute delegate may attend in your place based on fee paid (student or full price). Any changes to the delegate who is attending must be advised by [email](#) as soon as possible.