



Children's Charter

As children and young people, you have a right to be protected and to be safe from harm. When you have difficulties or problems, you can expect us to:

- get to know you
- think about your lives as a whole
- speak with you
- think carefully about how to use information about you
- listen to you
- put you in touch with the right people
- take you seriously
- use our power to help
- involve you
- make things happen when they should
- respect your privacy
- be responsible to you
- help you to be safe.

If you have any questions or want more information, talk to your RAV service practitioner, a staff member or Centre Manager. You can also call us on (03) 8573 2222 or visit www.relationshipsvictoria.com.au

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